



City Announces
Garbage, Recycling and Brush Pickup Schedule Changes
on Three Holidays in 2008-2009 (or for Bad Weather)

Thanksgiving, Christmas and New Year's Day are the only holidays when garbage, recycling and brush will not be picked up curbside. No other holidays during the year will be affected.

Here's how the three holidays may change your service this year.

Thanksgiving Holiday, Thursday, Nov. 27, 2008

If your regular pickup day is:	Your pickup day changes to:
Monday, Nov. 24	No change
Tuesday, Nov. 25	No change
Wednesday, Nov. 26	No change
Thursday, Nov. 27	Friday, Nov. 28
Friday, Nov. 28	Saturday, Nov. 29

Christmas Holiday, Thursday, Dec. 25, 2008

If your regular pickup day is:	Your pickup day changes to:
Monday, Dec. 22	No change
Tuesday, Dec. 23	No change
Wednesday, Dec. 24	No change
Thursday, Dec. 25	Friday, Dec. 26
Friday, Dec. 26	Saturday, Dec. 27

Note:

- **Christmas Trees** – set real trees curbside on your normal pickup day only, from Dec. 26, 2008 – Jan. 30, 2009. Trees must be 8 feet in length or less—cut in half if needed. Remove stand and all decorations. **DO NOT** put tree in a plastic bag. Flocked trees are accepted—artificial trees are not. Trees are mulched along with any brush collected. Pick up free coarse-ground mulch at all Drop-off Stations.
- **Recycling** – **DO NOT** put these items in your blue recycle cart: yard decorations, wreaths, ribbons, greeting cards, food, clothes, wrapping paper, electronics or Styrofoam™.
- **Bulky Item Pickup** – There will be no bulky item pickup the week of Dec. 29, 2008 – Jan. 4, 2009.
- **Questions?** call Customer Service at 817-392-3279 Monday-Friday 7 a.m. – 6 p.m. and Saturday 7 a.m. – 4 p.m.

New Year's Holiday, Thursday, Jan. 1, 2009

If your regular pickup day is:	Your pickup day changes to:
Monday, Dec. 29	No change
Tuesday, Dec. 30	No change
Wednesday, Dec. 31	No change
Thursday, Jan. 1, 2009	Friday, Jan. 2, 2009
Friday, Jan. 2, 2009	Saturday, Jan. 3, 2009

HOLIDAY BONUS – TWO EXTRA BAGS

You may place up to two extra plastic garbage bags – weighing no more than 40 pounds each – outside the garbage cart **ONLY on your first collection day after Thanksgiving, Christmas or New Year's.**

BAD WEATHER CAN CAUSE SCHEDULE CHANGES IN PICKUP

Bad weather may slow or cancel service. If ice, sleet, or snow negatively affects safe pickup services, the city will cancel or delay service.

Cancellation: If bad weather causes a cancellation, your pickup day slides to the next day, similar to the holiday schedule.

Remaining pickup days in the same week slide one day forward as well. If the following day remains icy or dangerous for collection, the city may cancel services for that day as well.

Delays: If bad weather causes a start delay, the crews will make every effort to service carts beyond their regular scheduled quitting time to complete their routes.

HOW TO FIND OUT IF YOUR SERVICE HAS BEEN AFFECTED

Please check Environmental Management's Web site: www.fortworthgov.org/dem (click the "Garbage and Recycling" button). Or check the city's Web site: www.fortworthgov.org. You may also call Customer Service at 817-392-EASY (3279). Usually the decision to cancel or delay service is made by 10 a.m. on the affected day.

MISSED PICKUP?

If you think your garbage, brush, recycling or bulky items pickup has been missed, please call Customer Service at 817-392-3279. Important: you must call within 24 hours from the end of your collection day. Normally, collection days end at 7 p.m.

GOT EXTRA TRASH DURING THE YEAR? THREE WAYS TO GET RID OF IT.

1) Keep “Pay Bags” On Hand. (City-authorized plastic Pay Bags are optional to purchase for outside the cart use. They are not required for inside the cart.)

Pay Bags are a great way to get rid of extra trash you may have during the year after events such as family reunions or special celebrations. Pay bags are collected weekly on your pickup day. Any other plastic bag outside the cart will not be collected and can result in a notice of violation with a collection service fee (unless you take advantage of the bonus holiday bags you can put out on your first collection day after Thanksgiving, Christmas or New Year's). Bags are available in sets of five for \$15 plus tax. Cost includes disposal.

Order pay bags by calling 817-392-EASY (3279). Bags can be mailed to you and charged on your water bill. Or purchase them at one of the city's water bill pay stations located at:

- 908 Monroe St. (downtown, coin parking)
- Minyard's at 4245 E. Berry St. or
- Carnival Food Store at 102 N.W. 28th St.

2) Upsize your garbage cart.

If you have excess trash regularly, you should consider upsizing your garbage cart. It's less expensive to upsize your garbage cart than to buy pay bags regularly.

3) Use Drop-off Stations—FREE.

Take extra trash to any of the city's three Drop-off Stations for free.

DROP-OFF STATIONS

Christmas trees, recyclables, garbage, brush, bulky items, TVs and other electronics (working or not)

Free for Fort Worth residents who show current proof of water account.

Fort Worth's Drop-off Stations will be closed on Thanksgiving, Christmas and New Year's Day. All locations will close one hour early on the day before the holiday.

Single-axle trailers only. Volume limits and material restrictions apply—call 817-392-3279.

ENVIRONMENTAL COLLECTION CENTER (ECC)

For disposal of household hazardous chemicals such as oil, gas, paints, antifreeze, brake fluid, cooking grease and more.

Open three days a week: Thursdays, Fridays and Saturdays only.

ECC Holiday Closures:

Thanksgiving: Nov. 27 and Nov. 28 (open Nov. 29)

Christmas: Dec. 25 (open Dec. 26 & 27)

New Year's: Jan. 1 (open Jan. 2 & 3)

Call 817-392-3279 to find out if your city or county is a member, get directions and hours of operation, or find out acceptable items. Bring driver's license to show residency.

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